Your Company Letterhead

XX / XX / 2011

eStream Software Sdn Bhd (611016-M)
32, 1st Floor, Jalan Tiara 4,
Bandar Baru Klang, 41150 Klang,
Selangor, Malaysia.

Tel : +603-33416909
Fax : +603-33412909

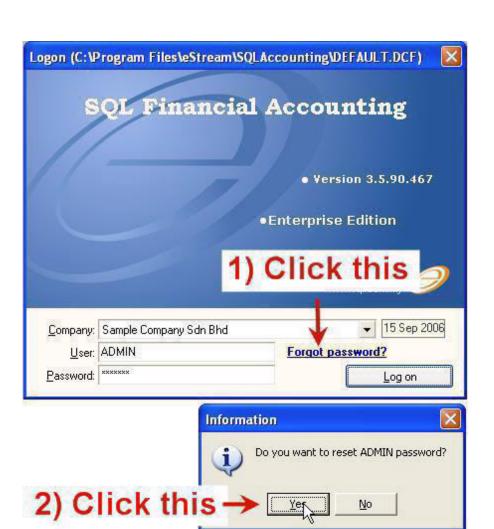To Whom It May Concern,

RE: RESET PASSWORD

Please reset password for administrator user for XXX Sdn Bhd. The challenge code is XXXX.

By requesting to reset administrator user password, we acknowledge that the request is for legitimate purposes from XXX Sdn Bhd. eStream Software Sdn Bhd will bare no responsibility or liability in the event of misuse resulting from the release of the administrator user password.

Yours faithfully,
XXX Sdn Bhd.

Chop & Sign here

- - - - - - - - - - - - - - - - - -
Mr./ Ms. XXX

Logon (C:\Program Files\eStream\SQLAccounting\DEFAULT.DCF)

SQL Financial Accounting

• Version 3.5.90.467

• Enterprise Edition

1) Click this

Company: Sample Company Sdn Bhd   15 Sep 2006

User: ADMIN   **Forgot password?**

Password: xxxxxxx   Log on

Information

Do you want to reset ADMIN password?

2) Click this →   Yes   No

Challenge Response - Reset password

Please contact E Stream Software Sdn Bhd to obtain response code.

Challenge Code: **11035**

Response Code:

www.sql.com.my   OK   Cancel

3) Read the Challenge Code to SQL Acc Representative and wait for a response code. Do not click on anything while waiting. Key in the Response Code and proceed.

4) It will revert back to user name "admin" and password "admin"

5) eStream Software reserve the right not to issue Response Code until the request legitimacy is established.